Healix

Berkley Accident and Health
a Berkley Company

24/7 Travel Assistance Services for Berkley Accident and Health

Your health and well-being are important to your employer, especially when you're traveling on company business. To protect you during trips, your employer has provided you with Business Travel Accident insurance brought to you by Berkley Life and Health Insurance Company or StarNet Insurance Company. This protection includes access to emergency travel assistance, anytime you travel for work, in the event of a medical, security, or other travel-related issue.

Services are offered by Healix, a leading provider of emergency travel assistance. Healix offers a wide range of services and is available 24/7, ensuring you have a dependable partner by your side, wherever your journey takes you.

Scan to add Healix to your contacts

US and Canada

Outside US and Canada

Healix **Emergency Travel Assistance**

Inside U.S. and Canada: **+1-800-344-2500**
Outside U.S. and Canada: **+1-202-659-7786**
We accept collect calls and reverse charges.

Email: BerkleyAH@Healix.com

Policyholder: The Fuller Center for Housing

Insurance Policy No.: BTA L019200012406

Healix International operates as HX Global in the U.S.

FOLD

For security or medical assistance while traveling, call Healix 24/7

Contact in the event of:
- Medical emergency
- Emergency evacuation
- Travel assistance
- Lost or stolen documents

Call, email or go online:
https://tow.healix.com/login or download the Travel Oracle app. Register online or in the app using Healix policy number: **BER2301227**

Providers:
This card does not guarantee coverage. Verify member eligibility by contacting Healix.

Scan to download the Travel Oracle App:

iOS Android

Cut out and keep this card in your wallet when you travel.

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When should I contact Healix?

- ✔ Pre-trip medical or security advice
- ✔ Pre-trip contact for health or security concerns
- ✔ Outpatient referral
- ✔ Lost or stolen documents, such as passport, wallet, or visa
- ✔ Vaccination requirements
- ✔ Prescription replacement and refills
- ✔ Medical emergency
- ✔ Missing person
- ✔ Detention by local authorities
- ✔ Civil unrest or violent protest
- ✔ Natural disasters or severe weather events

How do I get in touch with Healix?

1 Call us 24/7

Inside U.S. and Canada: **+1-800-344-2500** (toll free)
Outside U.S. and Canada: **+1-202-659-7786**
(feel free to call us collect or reverse charges)

2 Email us 24/7 BerkleyAH@Healix.com

3 Visit our website

https://tow.healix.com/login Create an online account using Healix policy number: **BER2301227**

4 Download our app

For access to a one-click call button, real-time travel alerts, country profiles, and more, download the Travel Oracle app by Healix International. Register using Healix policy number: **BER2301227**

iOS **Android**

Scan with your phone's camera to download the app

What will I be asked when I call for assistance?

- You will be asked for your name/name of affected employee, the policyholder's name and insurance policy number, located on the front side of your travel assistance card.
- You will be prompted to determine the nature of your call and the team will triage the call to the right professional for assistance.
- You will be asked for your contact information (so we can call or email you back in case we lose contact with you).
- You may be asked for your consent to share medical information with your employer.

www.BerkleyAH.com

Travel Assistance Services are provided by HX Global, Inc. HX Global is the US Division of Healix International ("HX Global"). HX Global in conjunction with coverage underwritten by Berkley Life and Health Insurance Company and/or StarNet Insurance Company, both member companies of W. R. Berkley Corporation and both rated A+ (Superior) by A.M. Best. Berkley Life and Health Insurance Company, StarNet Insurance Company and W. R. Berkley Corporation are not affiliated with HX Global and are not responsible and assume no liability for the travel assistance services provided by HX Global. The services provided by HX Global are not insured benefits. To the extent these services or any advanced payments are not covered under the insurance policy, you will be responsible for payment. Services must be arranged and approved by HX Global.

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